

# Managed Extended Detection & Response (MXDR)



## Why Heimdal?

Heimdal offers an end-to-end, proactive, unified cybersecurity suite built to defend against next-gen threats.

The unique, multi-layered approach provides comprehensive protection across all areas. Through Heimdal, you can experience advanced protection across your organisation, from endpoints and networks to emails and beyond.

## The challenges Heimdal's MXDR solves

Maintaining security is an ongoing challenge. Cyberattacks are becoming more sophisticated and frequent, while expanding workforces make it harder for organisations to maintain strong cybersecurity defences.

Proactive detection and coordinated responses are crucial to minimise the impact of attacks. Heimdal's Managed Extended Detection and Response (MXDR), powered by the Heimdal XDR Unified Security Platform, supports modern enterprises identify and contain threats before damage occurs through a detect-and-respond approach.

Heimdal's Security Operations Center (SOC) works alongside IT and security teams in real time, combining expert threat hunting with rapid response. AI-driven detection and machine learning analyse behaviour patterns and visualise threats, enabling fast investigations and reducing the risk of downtime and productivity loss. MXDR requires minimal configuration, allowing protection to be deployed quickly.

## Benefits of Heimdal's MXDR

-  Reduce enterprise-wide security risks through 24/7 proactive monitoring, alert, and remediation for all clients.
-  Remove alert fatigue and streamline the identification of crucial, imminent threats without manual practices.
-  24/7 coverage from Heimdal SOC analysts.
-  Minimise MTTD and MTTR with proactive, automated responses across networks, endpoints, email, access, identity, and more.
-  Enable internal teams to focus on key objectives while trusting Heimdal to deliver advanced investigations and forensics.
-  Provide recommended best practices.